



CERTIFICATE OF APPROVAL

This is to certify that the Quality Management System of:

***Blue Dart Express Limited
Blue Dart Centre,
Sahar Airport Road,
Andheri (East),
Mumbai - 400 099.***

*has been approved by Lloyd's Register Quality Assurance
to the following Quality Management System Standards:*

BS EN ISO 9001 : 2000 IS/ ISO 9001 : 2000

The Quality Management System is applicable to:

***Design, management and operations of countrywide express
transportation and distribution service within the Indian
subcontinent and to International destinations serviced
through multinational express companies.***

*This certificate is valid only in association with the certificate schedule bearing the same
number on which the locations applicable to this approval are listed.*

*Approval
Certificate No: I 60143*

Original Approval: 21st August 1996

Current Certificate: 30th August 2002

Certificate Expiry: 31st August 2005

Issued by: LRQA, India



001

This approval is carried out in accordance with the LRQA assessment and certification procedures and monitored by LRQA.
The use of the UKAS Accreditation Mark indicates Accreditation in respect of those activities covered by the Accreditation Certificate Number 001
Mark no. 01

LLOYD'S REGISTER QUALITY ASSURANCE