

Country: MOROCCO/MA

Prohibited commodities

All items offensive to Muslim culture are prohibited. [Standard DHL prohibitions](#) plus:

Antiques
Films: 8mm, 16mm & 35mm
Films: promotional, training
Furs
Gambling devices
Ivory
Jewellery
Passports
Playing cards
Precious metals & stones
Publications for public resale
Tapes: video cassettes

Document Express

Max weight 2 kgs and dimensions not exceeding a DHL flyer otherwise send as WPX. General correspondence (business or private), plus:

Advertising brochures/pamphlets	Airline tickets, blank stock (NI)
Airline tickets, issued/validated	Annual reports
Artwork inc. drawings/proofs/layouts	Blank forms
Blueprints	Booklets, brochures (non-adv.)
Business cards	Calendars
Cash letters (NI)	Catalogues
Charts/graphs	Cheques, cancelled (NI)
Cheques, cashier (NI)	Computer printouts
Credit card blanks (NI)	Credit cards (NI)
Deeds	Diaries
Documents, general business	Invoices, not blank
Labels	Magazines, periodicals, journals
Manuals, technical	Manuscripts
Microfiche & microfilm	Money orders (NI)
Music, printed or manuscript	Negatives, including x-rays, films
Newspapers	Pamphlets
Photographs	Photos as part of business reports
Plans/drawings-arch/indust/eng. pur	Price lists
Price tickets for garments	Publication not for public resale
Ship manifest-computer generated	Shipping schedules
Slides	Transparencies
Visa applications	

Worldwide Parcel Express

Note following WPX restrictions:

Books: hardbk/paperbk non-comm. use	[1]	Communications equipment	[2]
Cosmetics	[3]	Drugs: non-prescription	[4]
Drugs: prescription	[4]	Foodstuffs	[5]
Grain samples	[6]	Maps	[7]
Personal effects	[8]	Textile articles	[9]
Tobacco	[10]		

1. *Consignee must provide approval from Ministry of Communication.*
2. *Companies must have homologation. For privates not need, if one item per shipment.*
3. *Requires approval from fraud desk (quality control) in Casablanca.*
4. *Include vitamins, hair, nail, skin, dietary, herbal and health food supplements. Companies must have ministerial authorisation. For privates not needed, if limited quantities.*
5. *Any goods destined for human consumption or susceptible to bear or develop germs require a Health Certificate from Origin. Consignee needs to obtain approval from Customs Fraud Desk in Casablanca.*
6. *Requires original Phytosanitary Certificate from origin and authorisation from local grain and seed bureau.*
7. *Only acceptable when Moroccan Sahara is shown within Moroccan Borders.*
8. *Consignee must clear*
9. *Reference prices will be applied by Customs regardless of declared value, except for mutilated samples (must be clearly marked on invoice). Must specify composition of fabric.*
10. *Only when consigned to Regie des Tabacs.*

Service Impact Notes

Muslim festivals are respected as National holidays. Temporary admissions or those requiring payment by consignee (ie letter of credit) will require clearance by consignees broker. DHL will provide POA. Invoice descriptions must be in French or English. Saturday delivery arrangements only for documents and low value cleared through informal declaration upon receipt. Saturday delivery to following cities: Casablanca, Berrechid, Mohamedia and Rabat.